

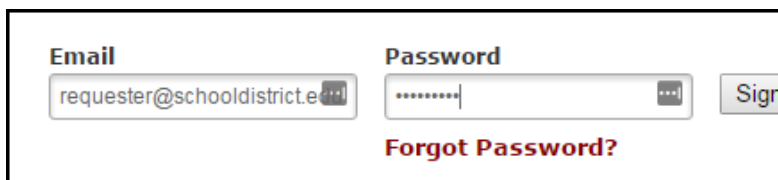
MaintenanceDirect Requester Guide

How to Register/Log in

- 1.) Open your Internet Browser (Internet Explorer, Firefox, etc). Click on the following link, or copy and paste it into the web browser:

<https://login.myschoolbuilding.com/msb>

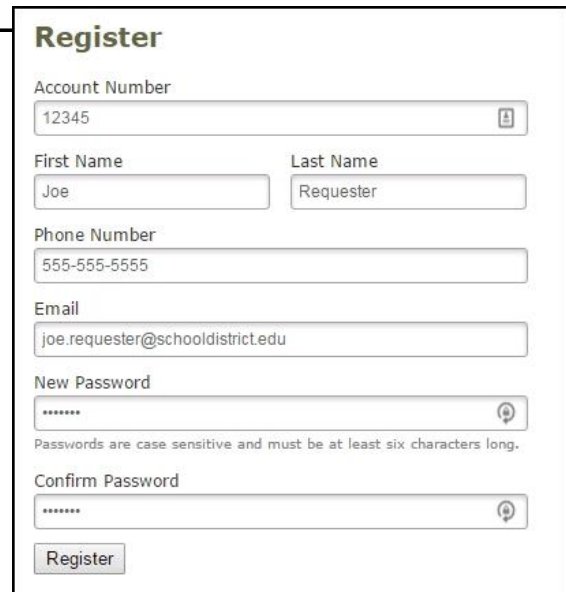
If you have put in requests in the past and are a current requester you need to create your new password to log into My School Building. To do that click the **Forgot Password? link and enter your email address. We'll send you instructions for resetting your password. Then sign in once you have created your password.



The screenshot shows a login interface with two input fields: 'Email' containing 'requester@schooldistrict.edu' and 'Password' containing six dots. To the right is a 'Sign' button. Below the password field is a red link labeled 'Forgot Password?'.

If you are submitting your first request, you must enter registration information first. **Note: Your registration will be complete **after you submit your first work request.*

- Enter the **Account Number** provided by your Administrator. **924322674**
- Enter your **First** and **Last Name**, as well as your **Phone Number** and **Email Address**.
- Type the **Password** you would like to use to log into your SchoolDude account and confirm it. The password you choose must be 6 characters long.
- Click **Register** to go to the work order request form.



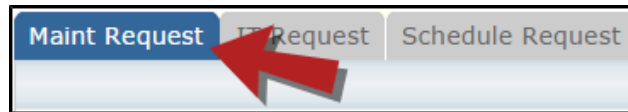
The screenshot shows a registration form titled 'Register'. It includes the following fields: 'Account Number' (12345), 'First Name' (Joe), 'Last Name' (Requester), 'Phone Number' (555-555-5555), 'Email' (joe.requester@schooldistrict.edu), 'New Password' (6 dots), and 'Confirm Password' (6 dots). A 'Register' button is at the bottom. A note below the password fields states: 'Passwords are case sensitive and must be at least six characters long.'

The Dude Says:

To create a shortcut to your desktop, find a blank area on this screen and right click on your mouse. You will have the option to create a shortcut or add to your favorites. Creating a shortcut will add an icon to your desktop. You can double click it the next time you want to sign in.

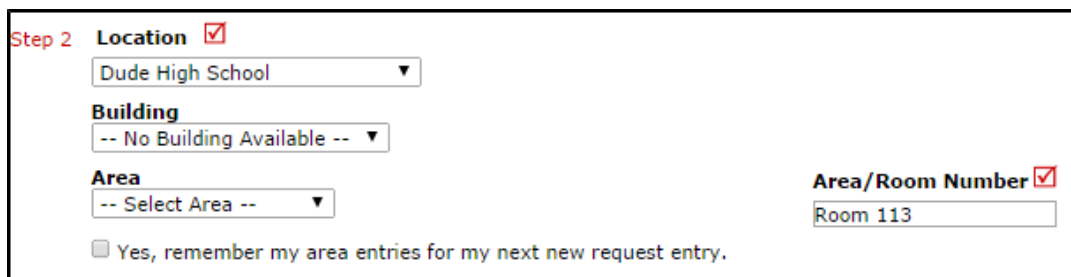
How to Submit a Request

- Make sure you are on the **Maint Request** tab at the top of the screen.

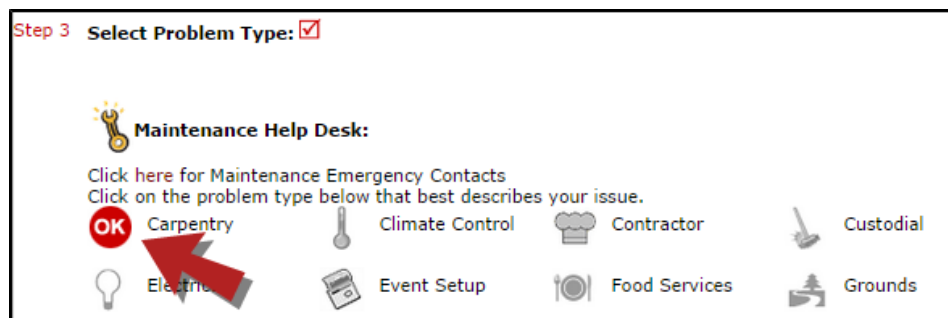


**Note: Any field marked with a red checkmark is a required field.*

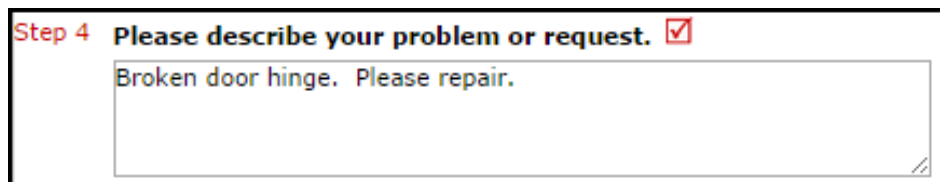
- **Step 1:** These fields will already be filled in with your contact information according to how it was entered upon registration.
- **Step 2:** Click on the drop down arrow and highlight the **Location** where the work needs to be done. Do the same for **Building** (if available) and **Area**. Also, be sure to type in the area description or room number in the **Area/Room Number** field.



- **Step 3:** Select the **Problem Type** that best describes the request/issue you are reporting.



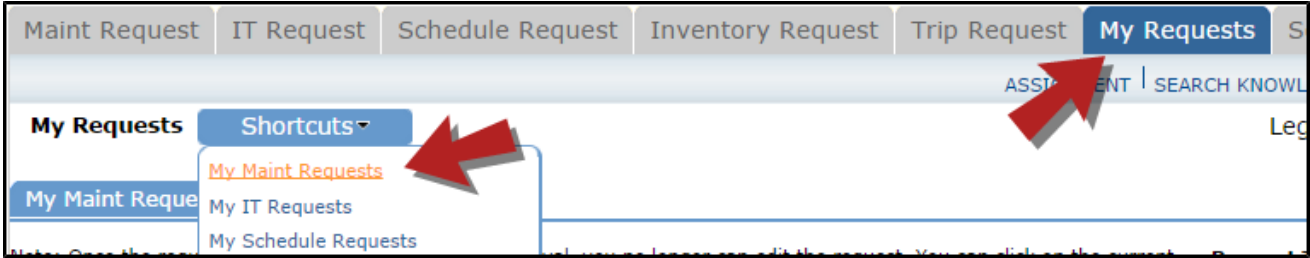
- **Step 4:** Type in a **Description** of the problem.



- **Step 5:** Enter a **Time Available**, such as a planning period, when workers can come by.
- **Step 6:** Select a **Purpose** for the work if necessary.
- **Step 7:** Enter the date you would like to have the work completed by.
- **Step 8:** Select the **Budget** that will apply to costs related to this work request.
- **Step 9:** Attach a file to your request if necessary (i.e. a picture of damage or setup diagram).
- **Step 10:** Type in the **Submittal Password**. **password**
- **Step 11:** Click the **Submit** button.

My Request Tab

You can view any requests that you have entered into the system by clicking on the **My Requests** tab. Hover your mouse over the **Shortcuts** link and click on **My Maint Requests**. You will see a listing of any requests that you have entered into the system. You are also able to print out a listing of your requests by clicking on the printer icon.



On the **My Requests** page you will see up-to-date information on your requests including the current status, work order ID number, and Action Taken notes. You can click on the number next to the status description in the **Request Totals** section to see all of your requests marked with that status. You can also search for any work order request by typing a key word into the **Search** box and clicking **Go**.

My Maint Requests

Note: Once the request is assigned to someone for approval, you no longer can edit the request. You can click on the current assigned person name to send email and request changes on your request.

Search for: **GO** [Show All](#)

Request Totals
 1 New Request
 1 Work In Progress

1 - 2 of total 2 listed

Status	Location	Action Taken	Complete Date
WOID	Building	Assigned To	
Area	Description	Request Date	
Area Number		Type	
Purpose			
New Request 157	ABC High School Classroom Room 125	No Action Note 5/17/2012	
Work In Progress 149	ABC High School Classroom Room 123	No Action Note 2/12/2010 Heating/Ventilation /Air Conditioning	

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